



MINISTERIAL DIRECTIVE

NWT Home and Community Care Standards MD 2026-03

1. Directive

Pursuant to section 3.2 of the *Hospital Insurance and Health and Social Services Act* (HIHSSA), all Health and Social Services Authorities (HSSAs) are to follow the Northwest Territories (NWT) Home and Community Care Standards in the delivery of Home and Community Care Services.

2. Background

The Minister has the power to issue a directive to the Territorial board of management or a Board of Management in respect of any matter referred to in HIHSSA (section 3.2).

Subsections 6(4) and 8.2(2) of HIHSSA require the HSSAs to comply with rules, standards, and guidelines established or adopted under the Act. The NWT Home and Community Care Standards are established as the standard for the delivery of Home and Community Care services by the HSSAs by this directive.

The NWT Home and Community Care Standards:

- Describe and define the core (essential) Home and Community Care services that must be delivered in NWT Home and Community Care settings;
- Identify and standardize the minimum expected outcomes and standards for each core area including indicators for monitoring and evaluation;
- Provide a framework and protocols for HSSAs to implement, monitor and evaluate Home and Community Care programs and services which include policies and procedures;
- Provide a mechanism for auditing programs and services; and
- Are evidence-based and anchored in best practice.



3. Purpose

To establish the standard for the delivery of Home and Community Care services by the HSSAs.

4. Definitions

Home and Community Care means the provision of nursing care and support for personal care and activities of daily living when individuals are no longer able to perform these activities on their own.

Health and Social Services Authorities means the Territorial Health and Social Services Authority established under section 5(1), a Board of Management established under section 10(1) or referred to in subsection 10.2 or 10.3 of the *Hospital Insurance and Health and Social Services Administration Act*, or an organization, agency or firm contracted by the Minister pursuant to section 17 of the *Hospital Insurance and Health and Social Services Administration Act*.

5. Exceptions

None.

6. Amendment

The Minister may amend this Directive from time to time.

7. Effective Date

This Directive comes into effect on date of signing.

8. Review of Directive

This Directive will be reviewed by the Department every 5 years.

<original signed by>

Les Semmler
Minister of Health and Social Services

May 6, 2026

Date