

CRISIS INTERVENTION

CCP Staff will follow standard protocols when a community crisis situation emerges in their community (for example: suicide, accident, death, fire, etc.).

REFERENCE

Pathways to Wellness: An Updated Action Plan for Addictions and Mental Health 2014-2016

PURPOSE

- To effectively handle crisis situations in each community.
- To respond to community crisis situations in an efficient and timely manner.
- To avoid confusion and improve community in times of crisis.

PROCEDURE

1. Each Health and Social Services Authority must have a crisis response protocol and policies for handling emergency and crisis situations (for example: suicide, accident, death, fire etc.).
2. When crisis situations occur, and additional support/resources are required, Managers make contact with additional resources using the following hierarchy:
 - Mobilize available local resources (community staff, NGOs, etc.)
 - Mobilize regional staff from other communities
 - Mobilize supports from other regions (other Health and Social Service Authorities, CCP programs, etc.)
 - Request support from the Department of Health and Social Services
3. Notify the Department of Health and Social Services using the Critical Incident Report and keep them updated on the current situation and the steps being taken.

FORMS

- Critical Incident Report

Revision Date: April, 2015

Director Mental Health and Addictions



TOOLS

- None

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Director Mental Health and Addictions

