



Renfrew/Aventa Clients

Facility-Based Addictions Treatment (FBAT) Program Escort Policies and Agreement Escorts for

(Must be signed prior to receiving travel arrangements)

As an escort, I understand the following:

1. Escorts must accompany the service-user to Renfrew Detox from the airport. A taxi voucher will be provided by detox staff for the trip from the airport, and then for the escort's return to the airport.
2. The escort will be booked on the next flight back to the NWT.
3. Personal travel or extra stops are not provided. All flights are booked to be as direct and low cost as possible.
4. If escorts lose their ID while travelling or miss their return flight, they are responsible to arrange and pay for their return travel home.
5. Personal taxi costs are not covered.
6. If an escort must stay overnight while travelling, boarding homes will provide accommodation, travel and meals in the NWT and in Edmonton.
7. Escorts may need to buy their own food while travelling and submit for reimbursement (up to \$18/day).
8. If there are unexpected travel delays (for example flight changes, cancellations or weather issues), escorts must be able to navigate travel changes and pay for costs like food and taxis to hotels upfront. Escorts can submit for reimbursement of \$18/day through medical travel.
9. If escorts become delayed overnight in a city without a boarding home, ask the airline to provide a hotel voucher and then call the medical travel on call number for assistance.

Case Managers or Staff Escorts:

- Medical travel will only book and pay for flights. Only the service user or personal escort can stay at the boarding home.
- The client will be picked up at the airport by the boarding home shuttle for their stay.
- Costs associated with meals, hotel, and taxi will need to be discussed with the employer, as these costs for staff are not covered by medical travel or the FBAT program.

I have read, understand, and agree with the above policies.

Escort's Printed Name: _____ Signature: _____

Witness Name: _____ Signature: _____

Date: _____

Medical Travel Contacts:

Available Monday – Friday, 8:30am – 5:00pm

Location	Phone Number
Yellowknife, Lutsel'ke, Sahtu Region & Fort Providence	867-669-4115
Hay River	867-874-8165
Inuvik	867-678-8034
Dehcho	867-695-7005
Fort Smith	867-872-6265
Tlicho	867-392-3004

After Hours Medical Travel Contacts:

Available Weeknights (Monday-Friday), 5:00pm – 10:00pm and Weekends, 7 a.m. – 10 p.m.

Location	Phone Number
All regions <u>except</u> Beaufort-Delta	867-669-4115, Option 3
Beaufort-Delta	867-678-5626