Facility-Based Addictions Treatment (FBAT) Program Thorpe Client Handout

Keep this Handout with You During Travel

It has important information you may need during your trip.

Facility Name	Thorpe Recovery Centre
Address of Facility	21060 Tranquility Way, Blackfoot, AB T06 0I0
Phone Number for Facility	(877) 875-8890

Clients leaving from Yellowknife in the morning:

Viper Cabs (1-306-825-2000) will pick you up at the airport and drive you directly to Thorpe for intake at 1 p.m. Look for the cab at **Gate 10. The driver will wait by the cab with your name on a sign.** No stops are permitted on the way.

All other NWT clients:

When you arrive at the Edmonton Airport the Larga shuttle (780-477-6284, ext. 2) will transport you to Larga to overnight. Viper Cabs (1-306-825-2000) will pick you up at 10 a.m. the next morning and drive you to Thorpe. You must arrive by 1 p.m. and no stops are permitted on the way.

ID

- You must have ID that is valid for the entire time you are in treatment.
- You will need this ID to board your flight to leave the NWT, and again when you fly back after treatment.
- Keep your ID somewhere safe. You will not be able to fly without it.
  - If you lose your ID while you are away and cannot travel home when your program ends, you will need to provide accommodation, food, etc. for yourself in the south until you replace your ID or find a way home.
  - If you get new ID, the FBAT program can then provide a flight home.

Escorts

- Your escort will not be going with you to the facility. They will fly as far as the Edmonton airport with you and then return to the NWT the same day, or if you are scheduled to overnight at Larga, and the escort is a friend or family member, they can overnight with you in your room.
- If they overnight with you, they will say goodbye to you the next morning when the cab picks you up at 10 a.m. to drive you to Thorpe.
- Even if an escort is approved to travel with you to treatment, they may not be available to travel home with you after treatment.
  - Make a safety plan with your case manager in case you need to return home by yourself.

Luggage (suitcases/bags)

- You can check two suitcases on your flight.
- Be ready to pay for your suitcases (approximately $50 per bag) at the airport because baggage fees may not be included on your ticket. You can apply to medical travel to reimburse you for up to two bags.
- You or your case manager can ask medical travel to pre-pay for your bags, but this is not always possible.
- Your case manager can help you apply for a weekly allowance while you are at treatment. You can save some of this to help pay for bags on your return flight.

Early/Unplanned Discharge

- You and your case manager must always plan in case you leave treatment early. This could happen if:
    - You choose to leave early, or
    - The facility asks you to leave because you are not following the rules or not participating in the program.
- If you leave early, you cannot stay at the facility, even if you have no housing.
- Things can change quickly - that is why it is important for you to plan with your case manager before you go to treatment.

Important Contacts: In case of an emergency, I can contact the following:		
	Name	**Phone Number**
Case Manager		
Family/Friend or Emergency Contacts		
811- Non-Emergency Health Line in Alberta & BC		
911- In an Emergency		

Medical Travel Contacts: *Available Monday – Friday, 8:30am – 5:00pm*	
Location	**Phone Number**
Yellowknife, Lutsel'ke, Sahtu Region & Fort Providence	867-669-4115
Hay River	867-874-8165
Inuvik	867-678-8034
Dehcho	867-695-7005
Fort Smith	867-872-6265
Tlicho	867-392-3004
After-Hours Medical Travel Contacts: *Weeknights (Monday-Friday), 5:00pm – 10:00pm and Weekends, 7:00am – 10:00pm*	
Location	**Phone Number**
All regions **except** Beaufort-Delta	867-669-4115, Option 3
Beaufort-Delta	867-678-5626

Client Acknowledgement: (Filed with application, signed prior to receiving travel arrangements)

I understand that:

- I need ID that is valid for the whole time I am in treatment. I need this to get on the plane.
- If I lose my ID(s) while at treatment, I am unable to get on a flight home.
- If I lose my ID(s) and cannot travel home, I will need to provide for myself in the south until I can replace my ID or find a way home.
- My flights are booked at the lowest cost and most direct way. I can't ask for extra stops or make personal travel requests.
- Flights can't be changed after they are booked.
- I can take two suitcases, but I may have to pay for them at the airport and be reimbursed.
- I can only stay in a hotel or boarding home if it is needed between flights as part of my medical travel.
- If there are flight delays or cancellations (for example because of weather) I may need to pay for food, taxis and other costs myself.
    a. I can ask medical travel for reimbursement (up to $18/day for food).
- If I need an escort, I must choose someone who is willing and able to travel with me.
    a. If my escort cancels, a ticket for a second escort cannot be booked.
    b. Name changes cannot be made to the escort ticket.
- Even if I have an escort to travel to treatment, I may have to travel home alone if I can't find an escort to help me get home.
- If I move away from the NWT and/or establish healthcare in another province or territory, my return travel home will not be funded.
- I cannot stay at the treatment facility only because I don't have housing. If I ask to leave early, or am asked by the facility to leave, they will not provide housing.
- I have the right to share feedback on my experience with the FBAT program. The most direct way to do this so the FBAT program can follow up is:
    a. Speak to my case manager who can share my experience with the DHSS Manager.
    b. Contact the DHSS Manager directly at resaddictionstx@gov.nt.ca

Important Travel Checklist

- ☐ **Valid** NWT health care card
- ☐ **Valid** government issued ID (one photo ID **or** two non-photo ID)
- ☐ Snacks and/or money for food - medical travel does **not** provide money or "vouchers"
- ☐ Cell phone or money for a pay phone

Client Printed Name: _____ Signature: _____

Date: _____

As the case manager, I have reviewed this with the client and provided them a copy of the Client Handout for travel.

Case Manager Printed Name: _____ Signature: _____

Date: _____