

# Report on the 2017 **Disability Programs Review** PUBLIC ENGAGEMENT QUESTIONNAIRE



Government of  
Northwest Territories

# Report on 2017 Disability Programs Public Engagement Questionnaire

*NWT Disability Review and Renewal Project  
Department of Health and Social Services (HSS), GNWT*

## WHY did we do the questionnaire?

- To hear how people feel about Government of the Northwest Territories (GNWT) programs for person with disabilities.
- To gather info to help develop a new four-year Disability Action Plan.

## WHEN and HOW did we do the questionnaire?

- From May 31 to June 23, 2017 the questionnaire was on the HSS website, at the French Services desk in Yellowknife, and in regional Government Services Offices (GSO).
- People completed the questionnaire online, by phone, or on paper.
- The questionnaire was available in English and French, with an active offer for translation services in all official languages through regional GSOs.
- People filled out one of three different versions of the questionnaire: persons with disabilities, parents and caregivers, or service providers.

## WHO filled out the questionnaire?

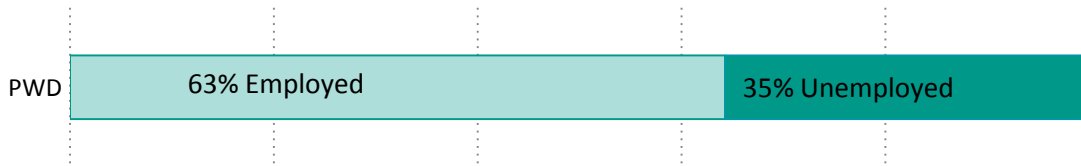
83 people responded. Some respondents didn't answer all the questions.

<ul style="list-style-type: none"><li>▪ Persons with disabilities, <math>n = 23</math></li><li>▪ Parents and caregivers, <math>n = 21</math></li><li>▪ Service providers, <math>n = 25</math></li><li>▪ General public, <math>n = 14</math></li></ul>	<ul style="list-style-type: none"><li>▪ Beaufort Delta, <math>n = 4</math></li><li>▪ Dehcho, <math>n = 1</math></li><li>▪ Tlicho, <math>n = 4</math></li><li>▪ Sahtu, <math>n = 7</math></li><li>▪ South Slave, <math>n = 17</math></li><li>▪ Yellowknife, <math>n = 44</math></li></ul>	<ul style="list-style-type: none"><li>▪ In English, <math>n = 80</math></li><li>▪ In French, <math>n = 3</math></li></ul>
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## Results—What People Said

### 1. Employment, Housing, and Equipment

- 63% of persons with disabilities (PWD) say they have a job.



- 55% of employed PWD say the workplace accommodates them.



- 53% of parents and caregivers say their housing meets the needs are met.
- 67% of PWD say they have housing that meets their needs.



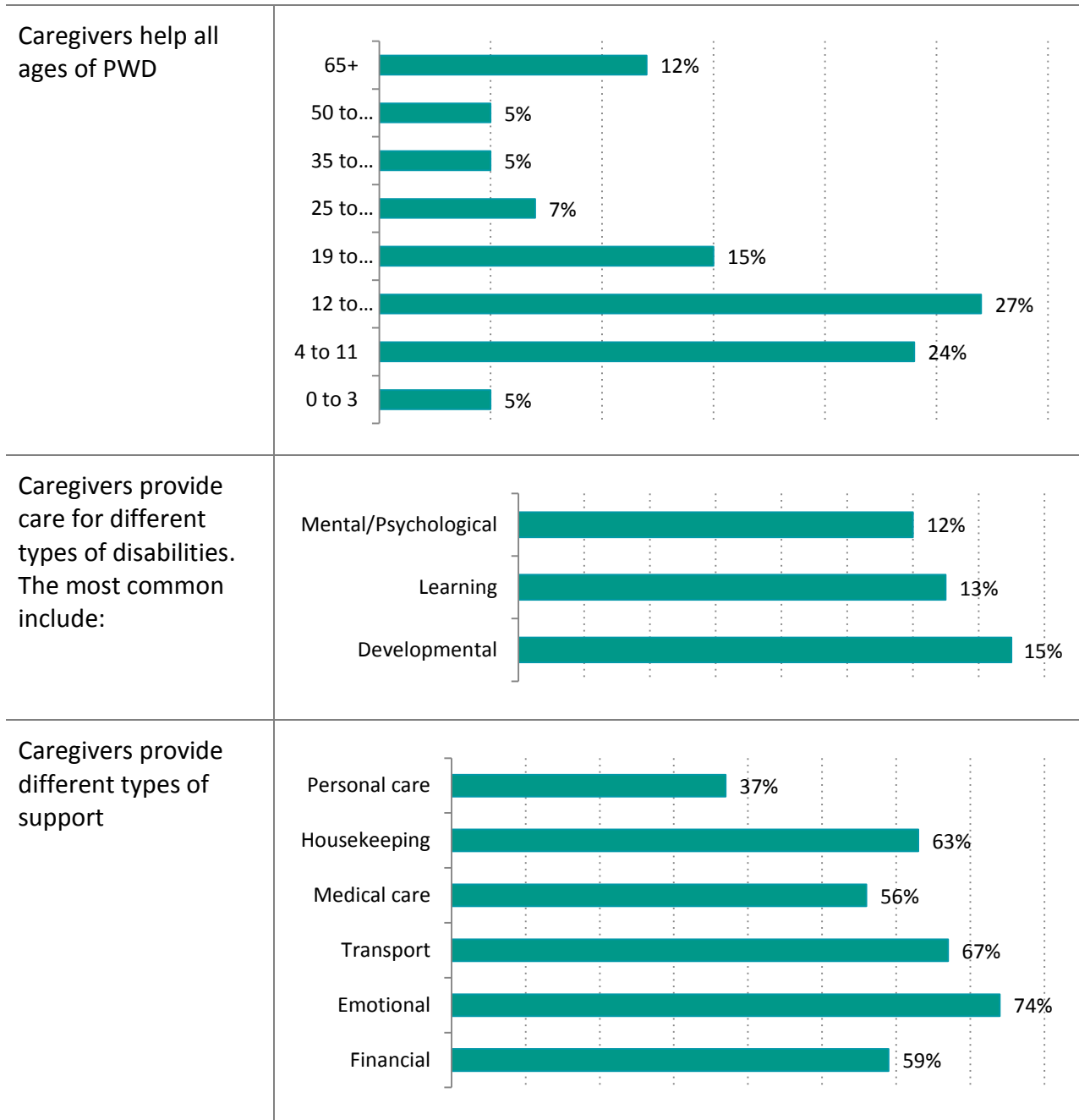
- 72% of PWD and caregivers say they have access to suitable equipment (e.g. ramp, wheel chair, etc.)



## Results—What People Said

### 2. Caregiving Roles (Family and Other Caregivers)

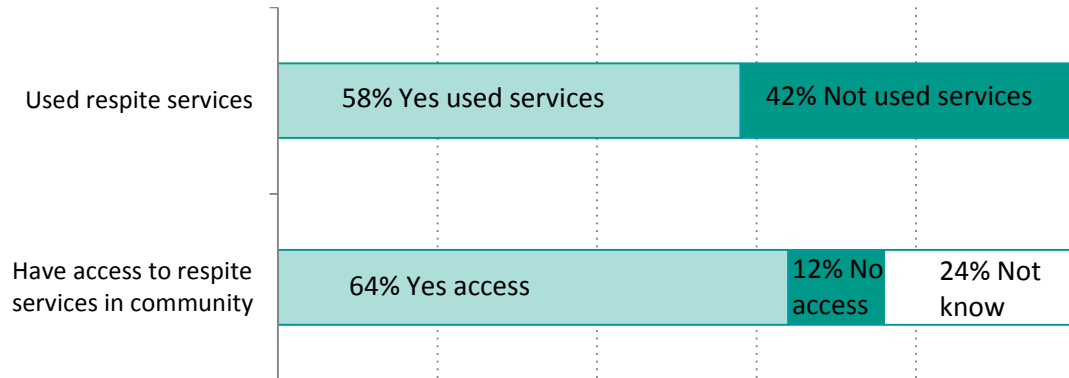
- More than 66% of caregivers say they have cared for a PWD for over 10 years.
- 70% say they act as a caregiver every day.
- 37% say they provide care all day or most of the day.



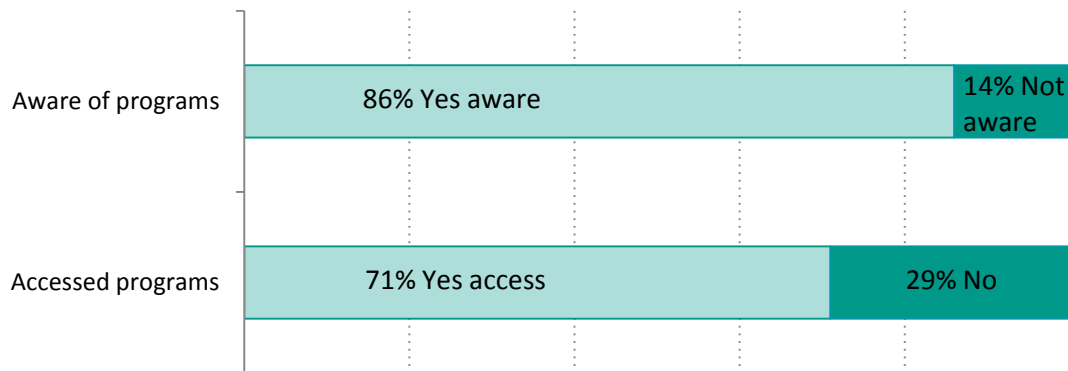
## Results—What People Said

### 3. Access to Services

- 40% of PWD and 40% of caregivers say they have a good knowledge of GNWT programs.
- 64% of caregivers say they have respite services in their community.
- 58% of caregivers say they have used respite services.



- 86% of caregivers say they are aware of programs for preschool children with disabilities.
- 71% of caregivers say they have accessed programs for preschool children.



- 50% of caregivers say they have a child that received support to transition to different stages of education.

## More about Access

Respondents answered questions about their experience with GNWT programs and services. Their answers identified some issues related to access to programs and services.

- It can be difficult to access programs and services.
- Eligibility requirements are unclear and/or unreasonable.
- Waitlist times can delay or prevent access.
- Approvals can take too long.
- Lack of transportation to and from programs and services.
- Lack of expertise for specific diagnoses can prevent access to specialized supports.
- People cannot access specific communication formats they need, such as braille or TTY.

## Next Steps

Carry out the *GNWT Disability Action Plan 2018/19 to 2021/22*.

Continue to work to ensure we deliver effective programs and supports, so that persons with disabilities and their caregivers have equitable access to programs that respond to their needs.

*If you would like this information in another official language, contact us at 1-855-846-9601.*

*Si vous voulez ces informations dans une autre langue officielle, téléphonez-nous au 1-855-846-9601.*