Report on the 2017 Disability Programs Review
PUBLIC ENGAGEMENT QUESTIONNAIRE

Government of Northwest Territories
Report on 2017 Disability Programs Public Engagement Questionnaire

NWT Disability Review and Renewal Project
Department of Health and Social Services (HSS), GNWT

WHY did we do the questionnaire?

- To hear how people feel about Government of the Northwest Territories (GNWT) programs for person with disabilities.
- To gather info to help develop a new four-year Disability Action Plan.

WHEN and HOW did we do the questionnaire?

- From May 31 to June 23, 2017 the questionnaire was on the HSS website, at the French Services desk in Yellowknife, and in regional Government Services Offices (GSO).
- People completed the questionnaire online, by phone, or on paper.
- The questionnaire was available in English and French, with an active offer for translation services in all official languages through regional GSOs.
- People filled out one of three different versions of the questionnaire: persons with disabilities, parents and caregivers, or service providers.

WHO filled out the questionnaire?

83 people responded. Some respondents didn’t answer all the questions.

<table>
<thead>
<tr>
<th>Persons with disabilities, n = 23</th>
<th>Beaufort Delta, n = 4</th>
<th>In English, n = 80</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents and caregivers, n = 21</td>
<td>Dehcho, n = 1</td>
<td>In French, n = 3</td>
</tr>
<tr>
<td>Service providers, n = 25</td>
<td>Tlicho, n = 4</td>
<td></td>
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<tr>
<td>General public, n = 14</td>
<td>Sahtu, n = 7</td>
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<td></td>
<td>South Slave, n = 17</td>
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<td></td>
<td>Yellowknife, n = 44</td>
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</tbody>
</table>
Results—What People Said

1. Employment, Housing, and Equipment
   - 63% of persons with disabilities (PWD) say they have a job.

   ![Employment Chart]
   - 63% Employed
   - 35% Unemployed

   - 55% of employed PWD say the workplace accommodates them.

   ![Employment Chart]
   - 55% Yes accommodated
   - 45% Not accommodated

   - 53% of parents and caregivers say their housing meets the needs are met.
   - 67% of PWD say they have housing that meets their needs.

   ![Housing Chart]
   - 53% Yes meets needs
   - 47% Not meet needs
   - 67% Yes meets needs
   - 33% Not meet needs

   - 72% of PWD and caregivers say they have access to suitable equipment (e.g. ramp, wheelchair, etc.)

   ![Equipment Chart]
   - 72% Yes have access
   - 28% Not have access
### Results—What People Said

#### 2. Caregiving Roles (Family and Other Caregivers)
- More than 66% of caregivers say they have cared for a PWD for over 10 years.
- 70% say they act as a caregiver every day.
- 37% say they provide care all day or most of the day.

<table>
<thead>
<tr>
<th>Caregivers help all ages of PWD</th>
<th>65+</th>
<th>50 to...</th>
<th>35 to...</th>
<th>25 to...</th>
<th>19 to...</th>
<th>12 to...</th>
<th>4 to 11</th>
<th>0 to 3</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>12%</td>
<td>5%</td>
<td>5%</td>
<td>7%</td>
<td>15%</td>
<td>27%</td>
<td>24%</td>
<td>5%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Caregivers provide care for different types of disabilities. The most common include:</th>
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</thead>
<tbody>
<tr>
<td>Mental/Psychological</td>
</tr>
<tr>
<td>Learning</td>
</tr>
<tr>
<td>Developmental</td>
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</tbody>
</table>

<table>
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<tr>
<th>Caregivers provide different types of support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal care</td>
</tr>
<tr>
<td>Housekeeping</td>
</tr>
<tr>
<td>Medical care</td>
</tr>
<tr>
<td>Transport</td>
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<tr>
<td>Emotional</td>
</tr>
<tr>
<td>Financial</td>
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</tbody>
</table>
3. **Access to Services**

- 40% of PWD and 40% of caregivers say they have a good knowledge of GNWT programs.

- 64% of caregivers say they have respite services in their community.

- 58% of caregivers say they have used respite services.

- 86% of caregivers say they are aware of programs for preschool children with disabilities.

- 71% of caregivers say they have accessed programs for preschool children.

- 50% of caregivers say they have a child that received support to transition to different stages of education.
More about Access

Respondents answered questions about their experience with GNWT programs and services. Their answers identified some issues related to access to programs and services.

- It can be difficult to access programs and services.
- Eligibility requirements are unclear and/or unreasonable.
- Waitlist times can delay or prevent access.
- Approvals can take too long.
- Lack of transportation to and from programs and services.
- Lack of expertise for specific diagnoses can prevent access to specialized supports.
- People cannot access specific communication formats they need, such as braille or TTY.

Next Steps

Carry out the GNWT Disability Action Plan 2018/19 to 2021/22.

Continue to work to ensure we deliver effective programs and supports, so that persons with disabilities and their caregivers have equitable access to programs that respond to their needs.

If you would like this information in another official language, contact us at 1-855-846-9601.
Si vous voulez ces informations dans une autre langue officielle, téléphonez-nous au 1-855-846-9601.