

NWT 811

HEALTH ADVICE LINE

24/7

Government of Northwest Territories

- Health Queries
- Non-Urgent Issues
- Mental Health
- Sexual Health
- Addiction Recovery
- Quitting Smoking & Vaping
- Poison Control

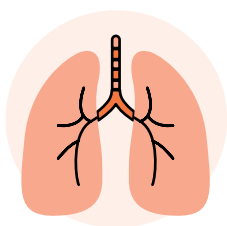


Call 811 to speak to a registered nurse any day, anytime and from anywhere in the NWT.



5,758 CALLS
RECEIVED AS OF
JANUARY 31, 2024

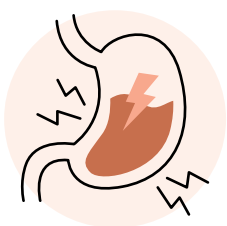
MOST COMMON REASONS FOR CALLING



21%
Respiratory



15%
Skin/Soft Tissue
Infections/Reactions



13%
Abdominal/GI



13%
Injuries/Pain/
Musculoskeletal

LESS COMMON REASONS FOR CALLING

7% Sexually Transmitted Infections | 7% Ears, Eyes, Nose or Throat Issues
7% Headaches/Neuro | 5% Chest pain | 4% Pregnancy | 4% Mental Health
1% Substance Use | 3% Other: Bug bites, Tattoo questions, Insomnia, Sweating, Hair loss, Body piercings, Bee stings, Abortions, Teeth pain, Domestic violence, Lightning injury, Animal bites

CALLS BY GENDER

60%
identified
as female

39%
identified
as male

1%
declined
to answer

LANGUAGE SERVICES

Did you know? Language services are available upon request for **over 200 languages** including indigenous languages.

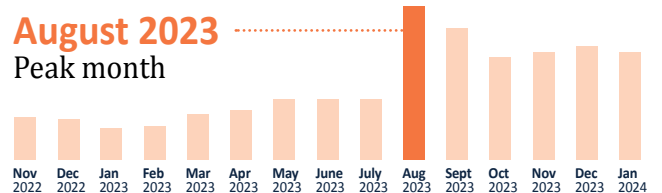
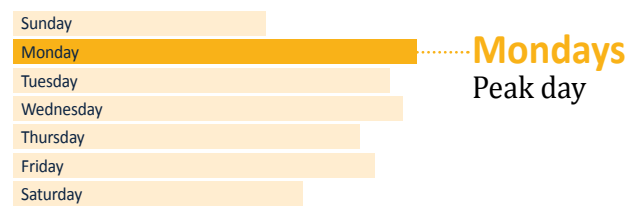
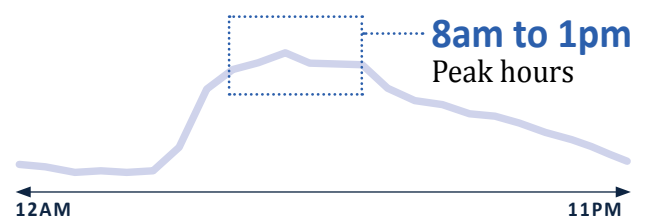


Anonymity is always an option.

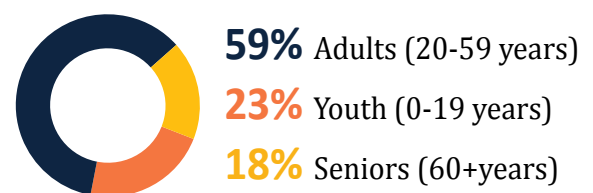
Callers can share as much or as little as they wish. Remaining anonymous does not impact your ability to receive services.



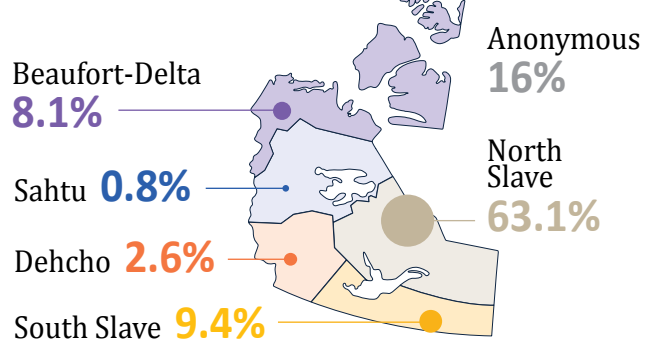
CALLS BY TIME, DAY AND MONTH



CALLS BY AGE



CALLS BY REGION



HOW CALLERS HEARD ABOUT THE SERVICE

