

BUILDING STRONGER families

Building Stronger Families: An Action Plan to Transform Child and Family Services (CFS) was released in October 2014 to guide the activities enhancing the delivery and quality of services to children, youth and families across the NWT. The Action Plan outlines three overarching goals:

1 INCREASING ACCOUNTABILITY.



Child Protection Worker **supervisor training** takes place annually and feedback will be used to develop a mandatory program in the future



Revised accountability framework was implemented, including the training and statutory appointment of **Assistant Directors of CFS** in all regions



The fifth **Annual Report of the Director of CFS** from 2007-08 to 2017-18 was tabled October 16, 2018



Quality assurance audits for 2016-17 are complete and all authorities have approved their 2-year Action Plans

2 IMPROVING SERVICE DELIVERY.



CFS Standards and Procedures Manual was updated with legislative changes and best practices



Enhanced core training was delivered to all new Child Protection Workers



New CFS electronic information system, **Matrix NT**, launched October 10, 2017

4 of the 6 **Structured Decision Making®** assessment tools were deployed between January 2016 and March 2017 to help Child Protection Workers make decisions:



SCREENING AND RESPONSE PRIORITY ASSESSMENT



SAFETY ASSESSMENT



RISK ASSESSMENT



HOUSEHOLD STRENGTHS AND NEEDS ASSESSMENT

3 BETTER ASSISTING CHILDREN AND FAMILIES.

Legislative amendments to the *Child and Family Services Act* came into force on April 1, 2016 to address gaps in services:



New definition of “youth” introduced, giving youth access to protection hearings and transition plans

23 YEARS

Services extended to age 23 for permanent custody youth in order to support independent living



Indigenous organizations will be notified of apprehension and youth protection hearings



A **statement of alternatives** must be included within the affidavit of apprehension, including reasons why alternative(s) were deemed unsuitable

↑ INCREASING TRENDS



Youth aged 16-18 receiving services



Children receiving services **in home**



Children served through **Voluntary Services Agreements**

↓ DECREASING TRENDS



Children aged 0-15 receiving services



Children/youth **subject to court orders**



Children removed from home and community



Children in **Permanent Care**

